



CONSULTATIONS

Current and planned ESB Networks public consultations for Q4 2025

Consultation Title	Objective	Mechanism	Timing
Smart Metering Programme	Customer sentiment and satisfaction surveys for the programme. Track customer satisfaction with the meter installation process.	Customer sentiment surveys	Q1 to Q4 2025
"Time of Use Tariff Take Up" Survey	Measure levels of awareness and sentiment towards Time Of Use Tariffs Survey.	On line surveys	Q4 2025
Distribution National Development Plan (DNDP)	Ten-year Distribution Network Development Plan (DNDP) as required under the Clean Energy Package Directive (EU) 2019/9443.	ESB Networks' website	Q3 & Q4 2025
Renewables Customer Survey	To seek feedback on the lifecycle of a customer journey within ESB Networks. Two weeks post energisation of a project an email is sent to the customer with a link to the survey.	Email	Q1 to Q4 2025
National Network, Local Connections Programme	There will be a suite of consultations to garner feedback on the design of individual flexibility products.	ESB Networks consultations	Q1 to Q4 2025
ESB Networks Stakeholder Engagement Strategy and Plan 2026	Invite feedback on ESB Networks' proposed 2026 engagement strategy and plans to ensure it is fully informed and shaped by stakeholder needs.	ESB Networks Consultation	Q4 2025