

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q1 2026****Area of Engagement:** ESB Networks attending upcoming conferences

Pathway Title	Objective	Mechanism	Timing	Audience
Wind Energy Ireland Annual Conference	ESB Networks is attending at and engaging with stakeholders at the Wind Energy Ireland Annual Conference 2026 will take place on January 21-22, 2026, at the Clayton Hotel in Dublin, focusing on building an Irish electrostate powered by clean energy.	Conference	Q1 2026	Industry, experts and stakeholders
Contracting Partners Group Conference	Engaging with our stakeholders on matters of national infrastructure is of significance for ESB Networks as we plan together with our partners for a net zero future.	Physical Conference	Q1 2026	Contracting Partners and Industry
ESB Networks' Storm Resilience and Restoration Conference	Bringing European and UK DSO utilities together on the 11 March 2026 to discuss key learnings from storm events, restoration best practices, present case studies, consider storm response and preparation and to review mutual supports.	Conference	Q2 2026	European and UK DSO utilities and industry

PATHWAYS TO ENGAGEMENT

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Area of Engagement: National Customer Contact Centre

Pathway Title	Objective	Mechanism	Timing	Audience
Electricity Suppliers, Customer Service Opportunities	To engage with Suppliers where opportunities arise for Customer Service. Examples include, erroneous customer contacts and process enhancement opportunities.	Biannual meetings	Q1 to Q4 2026	Suppliers
Contact Centre Accreditation Organisation (CCA)	To engage with CCA and key members of the CCA via webinars, in person information sharing, with a view to identifying customer service best practice and trends/roadmaps, to stay current with latest thinking in customer service. This includes undertaking an annual accreditation audit.	Meetings and webinars	Monthly webinars 2026	CCA

Area of Engagement: Capacity

Pathway Title	Objective	Mechanism	Timing	Audience
Housing Activation Office	Ongoing collaboration and engagement with LA's and industry, on how to best deliver housing at scale in line with Government targets.	In person and MS Teams	Monthly and as required in 2026	Local Authorities and industry stakeholders
Customer meeting including housing, industrial, commercial, transport, and generation	Understand customer and stakeholder needs and plan the network to meet these needs.	In person and on line and through consultations	Q1 - Q4 2026	Relevant stakeholders

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Pathway Title	Objective	Mechanism	Timing	Audience
ZEVI Assurance Board, Steering Group and Working Groups	Provide ongoing support and participation with ZEVI Assurance Board, Steering Group and Working Groups.	In person and MS Teams	Monthly/ Quarterly Q1 to Q4 2026	ZEVI and working groups
Meetings with national infrastructure stakeholders regarding electrification plans and projects with various governmental departments , TII, Irish Rail, LA'S, LDA ,Uisce Éireann, Metrolink and others	Provide ongoing support and participation with national infrastructure stakeholders for electrification including power requirements, AFIR, and AFPO (Alternative Fuel Programme Office).	MS Teams and face to face meetings	Quarterly Q1 to Q4 2026	Various national infrastructure stakeholders
EU Cities Mission - National Mirror Group	National Mirror Group to support the cities to ensure a national focus on the Mission and that the cities are fully supported in their ambition to decarbonise by 2030.	In person	Q1 to Q4 2026	National Mirror Group comprising representatives from the cities, government departments, national agencies, regional assemblies, academia, business, and civil society
Direct one to one's with various Local Authorities	Provide support and engagement in a range of local initiatives.	MS Teams meetings and face to face	On-going 2025	Local Authorities
E.DSO e-mobility working groups	Bring peer utilities learnings and insights and develop solutions adapted to Irish context and needs of our customers and stakeholders.	In person and online	2025-2026	European including Irish, DSO's e-mobility working groups, CPO's (charge point operators) and other key stakeholders

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Pathway Title	Objective	Mechanism	Timing	Audience
Innovation Conference	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes.	Physical conference	2026	Industry

Area of Engagement: Renewables and Major Connections

Pathway Title	Objective	Mechanism	Timing	Audience
Small Scale Generation Connections	Supporting customers, consultants and key stakeholders to understand continued developments and improvements in our connections processes as we move trial processes to BAU.	Key customer/ stakeholder meetings	Monthly meetings 2026	DCEE/CRU/ SEAI/Renewable Industry
Strategic level quarterly meetings with WEI and ISEA	Knowledge sharing high level engagement opportunity on ESB Networks' business strategy and plans and gain renewable industry insights and feedback.	In person and MS Team quarterly meetings	Q1 to Q4 2026	WEI and ISEA
Thermal Generation Networks Connections Steering Group	Delivery assurance for key thermal generation projects.	Meeting and presentations	Monthly for 2026	Steering Group members
Renewable Energy Support Schemes	Monthly engagement with DCEE, EirGrid, and ESB Networks and also developed a dashboard to provide visibility to relevant stakeholders.	Electronic Data sharing	Monthly Q1 to Q4 2026	DCEE and EirGrid
Renewable Project monthly meetings	Supporting alignment of the customer's work programme with ESB Networks works.	Face to Face/ electronic	Q1 to Q4 2026	Customers and key stakeholders
Joint Industry/ EirGrid contestable quality briefing notes to be launched in 2026	Supporting continuous for the improvement of contestable quality for major connections.	Briefing notes and presentations	Q1 to Q4 2026	Industry and EirGrid

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Area of Engagement: Safety

Pathway Title	Objective	Mechanism	Timing	Audience
Health and Safety Authority (HSA) Keep Safe (Schools Programme)	Multi agency safety event directed at senior cycle primary schools (5th and 6th class pupils).	In person	Q1-Q4 2026	Schools and multi-agencies including Health and Safety Authority (HSA), An Garda Síochána, Local Fire Services, ESB Networks (Electricity), Water Safety Ireland, Bus Éireann (Public Transport), Teagasc (Agriculture) Irish Coast Guard, and National Ambulance Service
Champions for Safety	Promote electrical safety awareness with agricultural students.	In person presentations to agricultural colleges nationwide	Q1 2026	Agricultural students
National Irish Safety Organisation (NISO) Seminar	Promote electrical safety awareness with agricultural community.	In person conference	Q1 2026	Agriculture community
Electrical Awareness Talk to County Council	ESB Networks Electrical Awareness Talk.	In person presentation	Q1 2026	County Council construction workers
Farm Seminar	Promote electrical safety awareness with agricultural students.	Stand on electrical safety	Q1 2026	Agricultural students
Electrical Awareness Talk to Construction Developer	ESB Networks Electrical Awareness Talk.	In person presentation to 250 staff	Q1 2026	Construction workers

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q1 2026****Area of Engagement:** EirGrid and ESB Networks

Pathway Title	Objective	Mechanism	Timing	Audience
Joint ESB Networks and EirGrid Committees; > Network Delivery (NDC) > Maintenance Policy and Standards (MPSC) > Operational Services > Procurement Strategy > TSO and DSO > Health and Safety	Joint ESB Networks and EirGrid Committees providing oversight and governance on respective areas in addition to IA compliance.	Monthly in person and MS Teams	Q3 and Q4 2026	EirGrid and ESB Networks
Joint Programme Management Office (JPMO)	Joint Committee with EirGrid to provide oversight and governance on the Transmission Delivery Programme.	Monthly In person and MS Teams	Q1 to Q4 2026	EirGrid and ESB Networks
Joint ESB Networks/ EirGrid Outage Transformation Programme meetings; > Project Board > Steering Group > Workstream Leads Group meetings	To provide joint governance and oversight on JOPT activities.	Monthly in person and on MS Teams	Q1 to Q4 2026	EirGrid and ESB Networks
Joint CRU/ESB Networks/EirGrid Executive Board Meetings	To give oversight of PR6 delivery.	In person	Biannual 2026	CRU/ESB Networks/EirGrid Executive Board members
Market Participant Survey 2025	'Market Participant Survey 2025' independently surveys all market participants in the Republic of Ireland Retail Energy Market to understand how Retail Market Services (RMS) can better deliver our service within the Retail Electricity market.	Surveys, in-depth interviews, independent report and presentation (Ipsos B&A)	Q1 2026	Market participants (MP's), CRU

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Pathway Title	Objective	Mechanism	Timing	Audience
Direct One-to-One's with market participants in Republic of Ireland	Provides opportunity and ongoing support for market participants to discuss any issues arising where ESB Networks will provide experts to address key issues.	Meetings (market participants and ESB Networks)	Ongoing Initiative in 2026	Market participants
Industry Governance Group	The Industry Governance Group (IGG) oversees the ongoing operation of the retail electricity market. RMDS acts as the secretariat for the IGG and associated sub-groups.	Alternating MS Teams and in person meeting	Q1 2026	Industry Governance Group Representatives
National Energy Demand Strategy (NEDS)	Attendance at CRU's NEDS Implementation Group.	Meetings	Quarterly 2026	NEDS members.
DCEE Storage & System Services Working Group	Attendance at the DCEE's Storage & System Services Working Group.	Meetings	Quarterly 2026	Working group members

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q1 2026****Area of Engagement: DMSO**

Pathway Title	Objective	Mechanism	Timing	Audience
National Network, Local Connections Programme - Advisory Council	Collaborate with industry on the adoption of proposed smart consumer energy technology standards (e.g. smart inverters and smart chargers) at a national level.	Quarterly meetings	Q1 to Q4 2026	Advisory Council members
National Network, Local Connections Programme - Bilaterals	Bilaterals with stakeholders who requested additional engagement with the programme has being initiated.	Bilateral meetings	Q1 to Q4 2026	Industry
Joint Systems Operator Programme	Provide an overview of the vision and principles of the DSO-TSO Operating Model High-Level Design, and how the future operating model will impact industry stakeholders.	Webinar	Q1 to Q4 2026	CRU and Industry
National Network, Local Connections Programme - Market Design	Flexibility Service Offering : to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	Numerous 1:1 meetings	Ongoing in 2026	Industry
National Network, Local Connections Programme - Market/ Proposition Design	Flexibility Service Offering : to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	Numerous 1:1 meetings	Ongoing in 2026	Industry
DMSO Blueprint and Roadmaps	Ongoing development of DMSO Blueprint and Roadmaps.	Meetings	Ongoing 2026	CRU and Industry

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q1 2026****Area of Engagement: DMSO-Smart Metering**

Pathway Title	Objective	Mechanism	Timing	Audience
Smart Metering Programme	Industry engagement: <ul style="list-style-type: none">• Industry Liaison Group (ILG).• Communications & Engagement Working Group (CEWG).	Conference calls	Regular meetings – Q1 2026	Industry and working group members
	Working groups: <ul style="list-style-type: none">• Smart meter technical working meetings with industry participants to support the NSMP.	Ongoing meetings	Q1-Q4 2026	Working group members
	Public awareness & stakeholder engagement: <ul style="list-style-type: none">• Awareness campaign via targeted media.• Available for briefings to national and local elected representatives and other stakeholders.	Multi-channel approach and Programme briefings	Q1 to Q4 2026	Public, national and local representatives
	Continue to support the national rollout of the remaining smart meters installations. Continuation of communications to support the safe and efficient meter upgrades across the country. Continue engagement with the CRU, DCEE, SEAI, and industry (suppliers).	Multi-channel engagement awareness program via direct communications with customers	Q1 to Q4 2026	All

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Pathway Title	Objective	Mechanism	Timing	Audience
CIF workshops	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes and discuss LDA multi year work programme.	In person and virtual events	On-going 2026	Housing developers and the construction industry
Irish Home Builders Association (IHBA) workshops	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes, and discuss LDA multi year work programme.	In person and virtual events	On-going 2026	Housing developers and the construction industry
IHBA EV Charging workshops	Provides opportunity for ESB Networks to impart information on EV charging infrastructure requirements and discuss feedback.	Meetings	On-going 2026	Housing developers and the construction industry
Customer Meetings	Provides opportunity for ESB Networks and individual customers to discuss work programme and construction issues.	In person, MS Teams, bi-laterals, email, on site and as required	On-going 2026	Numerous customers across retail, telecoms, developers and charging point operator customer categories

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Pathway Title	Objective	Mechanism	Timing	Audience
AA1000 Stakeholder Engagement Standard Update Review Committee	ESB Networks engaging with and providing feedback on the new proposed global stakeholder engagement standard update due in 2027.	MS Teams	Q1 to Q4 2026	International Review Committee members
Forestry	Engaging with key industry partners on the Winter Resilience Plan.	In person, email, phone etc.	Q1 to Q4 2026	IBEC, Department of Agriculture, Coillte, IFA, and other stakeholders.
	Engaging with DCEE on the Winter Resilience Plan and legislation development queries.	MS Teams, in person, emails, phone	Q1 to Q4 2026	DCEE