



# PATHWAYS TO ENGAGEMENT 2024

ESB Networks' planned meetings, working groups, events, and webinars for 2024

<b>PATHWAY TITLE</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>Sustainability in our Communities; Local Schools Pilot Programme</b>	Reach out to local schools to engage with our environmental specialists on what sustainable changes we at ESB Networks are making, and how we are improving local biodiversity and making other sustainable changes across the business and across the country.	Meeting with local school principals and agreeing suitable options	Q2 and Q4 2024
<b>Business for Biodiversity Platform</b>	Monthly meetings with representatives from other businesses to discuss biodiversity in business.	Monthly Meetings	Ongoing
<b>Innovation Panel</b>	Provide a platform to enable open discussion and feedback with stakeholders from across all industry sectors on our innovation strategy, projects, and activities.	Biannual meeting	Q2 and Q4 2024
<b>Customer and Society Panel</b>	Provide an opportunity for a critical external perspective (and sounding board) on our business planning and engagement activities, enabling us to consider feedback and suggestions.	Biannual meeting	Q2 and Q4 2024
<b>ESB Networks Distribution Outage Programme (DOP)</b>	Provide customised outage programme information for 2022 to each HV connected customer.	Bilateral meetings and email notification	Q1 2024





## PATHWAYS TO ENGAGEMENT 2024 continued

ESB Networks' planned meetings, working groups, events, and webinars for 2024

<b>PATHWAY TITLE</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>Price Review 6 Engagement</b>	Discuss PR6 requirements with system users and policy makers who have key insights into how they expect and need the electricity system to support Irish social and economic development.	Expert insights meetings	Q1 to Q3 2024
	Reach out to our customers and stakeholders to share what we do today and discuss tomorrow.	Web-based survey and workshops	Q1 to Q3 2024
	Present options and ask customers' preferences. Web-based survey and information, sharing workshop materials.	Open workshops and forums	Q1 to Q3 2024
<b>Innovation Conference</b>	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes.	Physical conference	Q4 2024
<b>Distribution Code Review Panel (DCRP)</b>	The Distribution Code is the set of rules that specifies the technical aspects and relationships between the DSO and all other users. The Distribution Code is kept under review and updated as required through the Distribution Code Review Panel (DCRP). The DCRP meets quarterly and is chaired and coordinated by ESB Networks as the DSO.	Quarterly meetings	Q1 to Q4 2024





## PATHWAYS TO ENGAGEMENT 2024 continued

ESB Networks' planned meetings, working groups, events, and webinars for 2024

PATHWAY TITLE	OBJECTIVE	MECHANISMS	TIMING
<b>Smart Metering Programme</b>	Industry engagement: > Industry Liaison Group (ILG) > Communications & Engagement Working Group (CEWG).	Conference calls	Monthly meetings
	Working groups: > Smart meter technical working group > One-to-one engagement sessions with industry participants to support Phase 2 of the programme.	Ongoing meetings	Q1 to Q4 2024
	Customer engagement: > Direct communication – customers whose meters are scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries.	Letters, information booklet, written responses	Area by area in advance of local deployment
	Public awareness and stakeholder engagement: > Awareness campaign via targeted media campaigns supported by updates on our website. > Briefings to national and local elected representatives and other stakeholders.	Multi-channel approach programme briefings	Q1 to Q4 2024
<b>Construction Safety Partnership Advisory Committee</b>	Promote best practice of electricity safety in construction.	Quarterly meetings	January, April, July
<b>Farm Safety Partnership Advisory Committee</b>	Promote best practice electricity safety in farming.	Quarterly meetings	January, March, May, June, July
<b>Safety Joint Utility Forum</b>	Share safety best practice and learnings across utilities.	Biannual meeting	Monthly



## PATHWAYS TO ENGAGEMENT 2024 continued

ESB Networks' planned meetings, working groups, events, and webinars for 2024

<b>PATHWAY TITLE</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>FlexTech (Flexible Technology Integration Initiative)</b>	Remove barriers to renewable integration across five work streams i.e. Hybrid, Storage, Large Energy Users, Demand Side Management, Small Scale and Renewable Generation.	Regular monthly meetings or more frequent dependent on project/ work stream engagement	Monthly
<b>Community-Led Renewables Energy Liaison Panel</b>	Introduce the initiatives being provided by ESB Networks to assist community-led renewable energy projects.	Regular engagement with stakeholders in relation to the connection of community-led renewable energy projects, (website, FAQ dedicated email)  Engagement with industry and CRU through separate planned forums.	Ongoing
<b>Enduring Connection Policy Industry Body Updates</b>	Present progress to date on Enduring Connection Policy (ECP) and application window openings.	MS Teams meeting	Q2 and Q4 2024
<b>Housing For All Government Initiative</b>	To inform and engage with key stakeholder groups on ESB Networks' contribution to the governments Housing for All initiative.	Mix of bilateral meetings and online webinar	Q2 2024
<b>Customer Clinics for Generator Customers Applying for DSO Enduring Connection Policy Process</b>	Give customers an opportunity to discuss potential connection options and high level costs prior to making an application under DSO ECP process.	Customer meetings - 30min slots	Q3 2024



## PATHWAYS TO ENGAGEMENT 2024 continued

ESB Networks' planned meetings, working groups, events, and webinars for 2024

<b>PATHWAY TITLE</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>Generator Connections Reporting</b>	Ensuring consistently reported figures for generator connections to the electricity grid in Ireland to track delivery against CAP targets.	Reporting on ESB Networks' website and directly with key stakeholders	Monthly
<b>Small Scale Generation Connections</b>	Supporting customers, consultants, and key stakeholders to understand continued developments and improvements in our connections processes as we move trial processes to BAU.	Key customer/ stakeholder meetings and supporting webinar in Q2	Monthly meetings
<b>Micro and Mini Generation Connections</b>	Supporting customers, consultants, and key stakeholders to understand continued developments and improvements in our connections processes as we move trial processes to BAU.	Key customer/ stakeholder meetings	Monthly meetings
<b>Customer Experience Focus Groups</b>	To test various customer experience initiatives and advertising campaigns.	Workshops	Q1 to Q4 2024
<b>SEAI Energy Show</b>	Provide high-level engagement opportunity on ESB Networks' business strategy and plans.	Physical event (two-day)	Q1 2024
<b>Strategic-Level Quarterly Meetings with WEI and ISEA</b>	Knowledge sharing high-level engagement opportunity on ESB Networks' business strategy and plans, gaining renewable industry insights and feedback.	MS Teams meeting	Q1 to Q4 2024
<b>National Network, Local Connections Programme - Advisory Council</b>	Collaborate with industry on the adoption of proposed smart consumer energy technology standards (e.g. smart inverters and smart chargers) at a national level.	Meeting	Q2 to Q4 2024



## PATHWAYS TO ENGAGEMENT 2024 continued

ESB Networks' planned meetings, working groups, events, and webinars for 2024

<b>PATHWAY TITLE</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>National Network, Local Connections Programme - Market Design</b>	Flexibility service offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	1:1 Meetings	Ongoing
<b>National Network, Local Connections Programme - Bilateral</b>	Bilaterals with stakeholders who requested more engagement with the programme has been initiated.	Bilateral meetings	Q1 to Q4, 2024
<b>National Network, Local Connections Programme - Partnership</b>	Partnership with SEAI on the SEAI National Energy Research Development and Demonstration (RD&D) Funding Programme	Partnership	Ongoing
<b>National Network, Local Connections Programme - Partnership</b>	EirGrid Citizens Energy Roadshow.	Partnership	Ongoing
<b>National Network, Local Connections Programme</b>	Engage with community stakeholders on market design for community-based flexibility participation. Engagement with organisations representing vulnerable customers.		
<b>Climate Action Plan 2023/24 Activity Mandated for ESB Networks' National Networks, Local Connections Programme</b>	As set out in Action 101 in the Climate Action Plan, a suite of activity involving various stakeholder will be delivered over the course of 2024.	Mix	Q1 to Q4 2024
<b>Gas &amp; Electricity Emergency Planning Group</b>	Winter Outlook sessions chaired by CRU. Sessions focus on security of supply and emergency response.	Meeting and presentations	Ongoing and into 2024



## PATHWAYS TO ENGAGEMENT 2024 continued

ESB Networks' planned meetings, working groups, events, and webinars for 2024

<b>PATHWAY TITLE</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>Pillar A - Security of Supply Operation Group</b>	Security of supply sessions chaired by CRU. Sessions discuss security of supply readiness and ongoing works.	Meeting	Ongoing and into 2024
<b>Post Energisation Webinar for Generation customers</b>	Webinar hosted by ESB Networks Operations with the industry focusing on the DOP, outage requirements, testing requirements, and contact points.	Webinar	Q3 2024
<b>Distribution Outage Programme</b>	Guidance to our demand and generation customers on upcoming HV outages. Platform gives both customer and ESB Networks an opportunity to align outages and create an efficient working process.	Meetings and programmes	Ongoing and into 2024
<b>Demand Control - Stakeholder Engagement</b>	Information sharing sessions held on demand control processes with multiple industry stakeholders. Sessions are aimed to arm the stakeholder with the critical key information regarding Demand Control processes and potential impacts to their sites.	Meetings	Ongoing and into 2024
<b>Distribution Outage Programme (DOP) and Related Topics</b>	Update and refresh target audience on aspects and topics relating to the management of outages on the distribution network.	Webinar	Q1 to Q2 2024
<b>Landowner Engagement with Key Utility Stakeholders and Local Authority Representative Bodies</b>	To share learnings on all aspects of landowner engagement and access.	Quarterly meetings	Q1 to Q4 2024

