

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q3 2025****Area of Engagement:** ESB Networks attending upcoming conferences

Pathway Title	Objective	Mechanism	Timing	Audience
<b>SEAI Decarbonising Transport Conference</b>	ESB Networks is attending at and engaging with stakeholders at the SEAI conference with focus on decarbonising transport, bringing together industry, policy and utilities.	Conference	2 Sep 2025	Industry, policy makers and utilities
<b>Association of Energy Engineers (AEE) Ireland</b>	ESB Networks is attending at and engaging with stakeholders at this conference. Businesses and organisations attending are interested in reducing their carbon emissions and energy consumption. Focus on the challenges of implementing energy reduction solutions and a culture of sustainability within organisations.	Conference	24 Sep 2025	Businesses and organisations
<b>Solar Ireland Conference 2025</b>	ESB Networks is attending at and engaging with stakeholders at the Solar Ireland annual conference which brings together industry leaders, policymakers, public sector representatives, experts and stakeholders in the energy sector to discuss the issues and next steps in the renewable solar energy sector.	Conference	2 Oct 2025	Industry leaders, policymakers, public sector representatives, experts and stakeholders
<b>Energy Transition Summit</b>	ESB Networks is attending at and engaging with stakeholders at the Energy Transition Summit which brings together policy makers, industry leaders, innovators, academics and community stakeholders to chart a course toward a sustainable energy future for Ireland. 2025 focus is on real-world solutions, inclusive policy and technological innovation and services as a platform for collaboration, investment and knowledge exchange.	Conference	15 October 2025	Industry

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<b>Wind Energy Expo Ireland 2025</b>	ESB Networks is attending at and engaging with stakeholders at the Wind Energy Expo 2025 Ireland Conference. This two day large scale event, brings together the key players in the global renewable energy supply chain with the Irish leaders, businesses and innovators that are driving our own energy transformation.	Conference	22 & 23 Oct 2025	Leaders, businesses and innovators
<b>Electric Vehicle Summit &amp; Expo</b>	ESB Networks is attending at and engaging with stakeholders at the Electric Vehicle Summit & Expo. EV infrastructure and electric fleet event, with a focus on advancing infrastructure financing, installation and operability to meet EV demand.	Conference	19 Nov 2025	Industry and key stakeholders
<b>The Power and Energy Conference and Exhibition</b>	ESB Networks is attending at and engaging with stakeholders at the Power and Energy Conference and Exhibition. Explore opportunities to deliver energy security and sustainable economic development.	Conference	26 Nov 2025	Industry, experts and stakeholders
<b>Irish Wind Farmers Association Annual Conference 2025</b>	ESB Networks is attending at and engaging with stakeholders at the IWFA annual conference which brings together industry leaders, policymakers, public sector representatives, experts and stakeholders in the energy sector to discuss the issues and next steps in the renewable energy sector.	Conference	27 Nov 2025	Industry leaders, policymakers, public sector representatives, experts and stakeholders
<b>Ireland Electrified Annual Conference 2025</b>	ESB Networks is attending at and engaging with stakeholders at the Ireland Electrified Annual Conference 2025. Industry body working to develop new, practical and scalable ways to accelerate electrification of Ireland's energy systems.	Conference	04 Dec 2025	Industry

## PATHWAYS TO ENGAGEMENT

**Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q3 2025**

### Area of Engagement: National Customer Contact Centre

Pathway Title	Objective	Mechanism	Timing	Audience
<b>Electricity Suppliers, Customer Service Opportunities</b>	To engage with Suppliers where opportunities arise for Customer Service. Examples include, erroneous customer contacts and process enhancement opportunities.	Biannual meetings	Q1 to Q4 2025	National Customer Contact Centre
<b>Contact Centre Accreditation Organisation</b>	To engage with CCA and key members of the CCA via webinars, in person information sharing, with a view to identifying customer service best practice and trends/roadmaps, to stay current with latest thinking in customer service. This includes undertaking an annual accreditation audit.	Meetings and webinars	Monthly webinars 2025	National Customer Contact Centre

### Area of Engagement: Electrification

Pathway Title	Objective	Mechanism	Timing	Audience
<b>ZEVI Assurance Board, Steering Group and Working Groups</b>	Provide ongoing support and participation with ZEVI Assurance Board, Steering Group and Working Groups.	In person and MS Teams	Monthly/ Quarterly Q1 to Q4 2025	ZEVI and working groups
<b>Meetings with national infrastructure stakeholders regarding electrification plans and projects with various governmental departments, TII, Irish Rail, LA'S, LDA, Uisce Éireann, Metrolink and others.</b>	Provide ongoing support and participation with national infrastructure stakeholders for electrification including power requirements, AFIR, and AFPO (Alternative Fuel Programme Office).	MS Teams and face to face meetings	Quarterly Q1 to Q4 2025	Various national infrastructure stakeholders

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Pathway Title	Objective	Mechanism	Timing	Audience
<b>Cork City Council Mission City Leadership Team</b>	Participate in and provide ongoing support to Cork City Council Mission City and the associated electrification objectives.	MS Teams meetings and face to face	Approximately quarterly Q1 to Q4 2025	Cork City Council Mission City Leadership Team
<b>EU Cities Mission - National Mirror Group</b>	National Mirror Group supports the cities to ensure a national focus on the Mission and that the cities are fully supported in their ambition to decarbonise by 2030.	In person	Quarterly Q3 and Q4 2025	National Mirror Group comprising representatives from the cities, government departments, national agencies, regional assemblies, academia, business, and civil society
<b>Direct one to one's with various Local Authorities</b>	Provide support and engagement in a range of local initiatives.	MS Teams meetings and face to face	On-going 2025	Local Authorities
<b>EVCAI (Electric Vehicle Charging Alliance of Ireland)</b>	Industry body support.	Face to face	Q3 2025	Electric Vehicle Charging Alliance of Ireland
<b>E.DSO e-mobility working groups</b>	Bring peer utilities learnings and insights and develop solutions adapted to Irish context and needs of our customers and stakeholders.	In person and online	2025 - 2026	European including Irish DSO's e-mobility working groups, CPO's (charge point operators) and other key stakeholders

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Pathway Title	Objective	Mechanism	Timing	Audience
<b>Innovation Panel</b>	Provide a platform to enable open discussion and feedback with stakeholders from across all industry sectors on our innovation strategy, projects and activities.	Bi-annual meetings	Q2 and Q4 2025	Industry

**Area of Engagement: Renewables and Major Connections**

Pathway Title	Objective	Mechanism	Timing	Audience
<b>Pre engagement Customer meetings - for generator customers applying for DSO Enduring Connection Policy Process</b>	Giving customers an opportunity to discuss potential connection options and high level costs during the DSO ECP application process.	Bilateral Customer meetings	Q3 2025	Generator customers
<b>Small Scale Generation Connections</b>	Supporting customers, consultants and key stakeholders to understand continued developments and improvements in our connections processes as we move trial processes to BAU.	Key customer/ stakeholder meetings	Monthly meetings 2025	DCEE/CRU/ SEAI/Renewable Industry
<b>Strategic level quarterly meetings with WEI and ISEA</b>	Knowledge sharing high level engagement opportunity on ESB Networks' business strategy and plans and gain renewable industry insights and feedback.	In person and MS Team quarterly meetings	Q1 to Q4 2025	WEI and ISEA
<b>Community – led Renewables Energy Liaison Panel</b>	Introduce the initiatives being provided by ESB Networks to assist community-led renewable energy projects. Regular engagement with stakeholders in relation to the connection of community-led renewable energy projects, plus engagement with Industry and CRU through separate planned forums.	ESB Networks website, FAQ, dedicated email and forums	On-going 2025	Industry and CRU
<b>Renewable Energy Support Schemes</b>	Monthly engagement with DCEE, EirGrid, and ESB Networks and also developed a dashboard to provide visibility to relevant stakeholders.	Electronic Data sharing	Monthly Q1 to Q4 2025	DCEE and EirGrid



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Pathway Title	Objective	Mechanism	Timing	Audience
<b>Construction Safety Partnership Advisory Committee</b>	Promote best practice of electricity safety in construction.	Quarterly meetings	Q1 to Q4 2025	Various stakeholders
<b>ENA Safety Committee</b>	Discuss projects and safety.	Quarterly meetings	Q1 to Q4 2025	UK Utilities
<b>Joint Utility Safety Forum</b>	Share safety best practice and learnings across utilities.	Bi-annual meeting	Q1 and Q4 2025	Gas Networks Ireland, Uisce Éireann and Eir
<b>CIF safety workshops</b>	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes.	In person and virtual events (1 hour slot in a larger day)	On-going 2025	Construction Industry Federation
<b>Kildare Fire Officers safety presentations</b>	ESB Networks Electrical Awareness Talks.	In person presentations	Q3 2025	Kildare Fire Officers
<b>Teagasc Moorepark Dairy 2025 Event</b>	Promote electrical safety of farming activities.	In person open day with dairy farming sector	Q3 2025	Teagasc
<b>Glanua Presentation</b>	ESB Networks Electrical Awareness Talk.	In person presentation	Q3 2025	Glanua
<b>Joint Utility Safety Forum</b>	Share safety best practice and learnings across utilities.	Teams Conference	Q3 2025	Utilities
<b>Waterford Fire Officers Presentations</b>	ESB Networks Electrical Awareness Talks in Waterford.	In person presentations	Q3 2025	Waterford Fire Officers
<b>OPW Presentations</b>	ESB Networks Electrical Awareness Talk in Ardee, Trim, Mullingar, Wexford and Dublin.	In person presentations	Q4 2025	Office of Public Works

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### Area of Engagement: EirGrid and ESB Networks

Pathway Title	Objective	Mechanism	Timing	Audience
<b>EirGrid/ESB Networks Joint Executive meeting</b>	Quarterly meetings to review and assess current state or collaboration between the system operators.	in person	Q3 2025	EirGrid and ESB Networks
<b>Joint Programme Management Office (JPMO)</b>	Joint Committee with EirGrid to provide oversight and governance on the Transmission Delivery Programme.	Monthly in person and MS Teams	On-going in Q3 2025	EirGrid and ESB Networks
<b>Joint ESB Networks and EirGrid Committees;</b> > Network Delivery (NDC) > Maintenance Policy and Standards (MPSC) > Operational Services > Procurement Strategy > TSO and DSO > Health and Safety	Joint ESB Networks and EirGrid Committees providing oversight and governance on respective areas in addition to IA compliance.	Monthly in person and MS Teams	Q3 and Q4 2025	EirGrid and ESB Networks
<b>Joint CRU/ESB Networks/EirGrid Executive Board Meeting</b>	To give oversight of PR5 delivery.	In person	Q3 2025	EirGrid and ESB Networks
<b>Joint ESB Networks/EirGrid Outage Transformation Programme meetings;</b> > Project Board > Steering Group > Workstream Leads Group meetings	To provide joint governance and oversight on JOPT activities.	Monthly in person and on MS Teams	On-going in Q3 and Q4 2025	EirGrid and ESB Networks
<b>Industry Governance Group</b>	The Industry Governance Group (IGG) oversees the ongoing operation of the retail electricity market. RMDS acts as the secretariat for the IGG and associated sub-groups.	Alternating MS Teams and in person meetings	Monthly 2025	Industry Group members

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Pathway Title	Objective	Mechanism	Timing	Audience
<b>Market Participant Survey 2025</b>	'Market Participant Survey 2025' independently surveys all market participants in the Republic of Ireland Retail Energy Market to understand how Retail Market Services (RMS) can better deliver our service within the Retail Electricity market.	Surveys, in-depth interviews, independent report and presentation (Ipsos B&A)	Q3 and Q4 2025	Market participants (MP's) and CRU
<b>Direct one-to-one's with market participants in Republic of Ireland</b>	Provides opportunity, and ongoing support, for market participants to discuss any issues arising where ESB Networks will provide subject matter experts to address and discuss key issues.	Face to face (market participants and ESB Networks) meetings	On-going initiative	Market participants
<b>Retail Market Design Service</b>	Ongoing engagement with market participants regarding retail market design.	Direct engagement and secretariat at industry governance group	Q1 to Q4 2025	Market participants
<b>National Energy Demand Strategy (NEDS)</b>	Attendance at CRU's NEDS Implementation Group.	Meetings	Quarterly 2025	NEDS members.
<b>DCEE Storage &amp; System Services Working Group</b>	Attendance at the DCEE's Storage & System Services Working Group.	Meetings	Quarterly 2025	Working group members



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Pathway Title	Objective	Mechanism	Timing	Audience
<b>National Network, Local Connections Programme - Advisory Council</b>	Collaborate with industry on the adoption of proposed smart consumer energy technology standards (e.g. smart inverters and smart chargers) at a national level.	Quarterly meetings	Q1 to Q4, 2025	Advisory Council members
<b>National Network, Local Connections Programme - Market Design</b>	Flexibility Service Offering : to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	Numerous one to one meetings	On-going 2025	Industry
<b>National Network, Local Connections Programme - Bilaterals</b>	Bilaterals with stakeholders who requested additional engagement with the programme has being initiated.	Bilateral meetings	Q1 to Q4, 2025	Industry
<b>Joint Systems Operator Programme</b>	Provide an overview of the vision and principles of the DSO-TSO Operating Model High-Level Design, and how the future operating model will impact industry stakeholders.	Webinar	Q3 to Q4 2025	CRU and Industry
<b>DMSO Blueprint and Roadmaps</b>	Ongoing development of DMSO Blueprint and Roadmaps. Document published on website and feedback invited from stakeholders.	ESB Networks' website	On-going 2025	Industry
<b>Senior Steering Group</b>	National Smart Metering Programme.	Meetings	Bi-monthly 2025	Steering group members
<b>Industry Liaison Group</b>	National Smart Metering Programme.	Meetings	Monthly 2025	Industry Liaison Group members
<b>Communication &amp; Engagement Working Group</b>	National Smart Metering Programme.	Meetings	Monthly 2025	Working group members
<b>Developer site meeting</b>	To engage and support developers with any ongoing issues that arise.	In person, on site, MS Teams, email and phone	As required	Developers

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Pathway Title	Objective	Mechanism	Timing	Audience
<b>Smart Metering Programme</b>	Industry engagement: <ul style="list-style-type: none"><li>• Industry Liaison Group (ILG)</li><li>• Communications &amp; Engagement Working Group (CEWG).</li></ul>	Conference calls	Monthly meetings 2025	CRU, DCEE, SEAI and electricity suppliers
	Working groups: <ul style="list-style-type: none"><li>• Smart meter technical working group</li><li>• One-to-one engagement sessions with industry participants to support Phase 3 of the programme.</li></ul>	Ongoing meetings	Q1 to Q4 2025	Industry participants
	Customer engagement: <ul style="list-style-type: none"><li>• Direct communication – customers whose meter are scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries."</li></ul>	Letters/ information booklet / Written responses	On-going area by area in advance of local deployment. Q1 to Q4 2025	Customers whose meters are scheduled to be upgraded and individual customers.
	Public awareness & stakeholder engagement: <ul style="list-style-type: none"><li>• Awareness campaign via targeted media campaigns supported by updates on our website.</li><li>• Available for briefings to national and local elected representatives and other stakeholders.</li><li>• Plan to mark the 2 million smart meters installed in homes and businesses across the country.</li></ul>	Multi-channel approach programme briefings	Q1 to Q4 2025	All

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Pathway Title	Objective	Mechanism	Timing	Audience
<b>Regional Developer Days</b>	Provides two way engagement opportunity for developers and regional teams to discuss new connections, design and construction processes.	In person events (one-day) and presentations	Q4 2025	Housing Developers
<b>CIF workshops</b>	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes and discuss LDA multi year work programme.	In person and virtual events	On-going 2025	Housing developers and the construction industry
<b>Irish Home Builders Association (IHBA) workshops</b>	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes, and discuss LDA multi year work programme.	In person and virtual events	On-going 2025	Housing developers and the construction industry
<b>IHBA EV Charging workshops</b>	Provides opportunity for ESB Networks to impart information on EV charging infrastructure requirements and discuss feedback.	Meetings	On-going 2025	Housing developers and the construction industry
<b>Customer Meetings</b>	Provides opportunity for ESB Networks and individual customers to discuss work programme and construction issues.	In person, MS Teams, bi-laterals, email, on site and as required	On-going 2025	Numerous customers across retail, telecoms, developers and charging point operator customer categories

**Area of Engagement: Others**

Pathway Title	Objective	Mechanism	Timing	Audience
<b>CIGRE Women in Energy Conference</b>	Energy industry networking event.	Physical conference	Q3 2025	Industry
<b>EU DSO Entity Expert Group</b>	ESB Networks will host a meeting of the EU DSO Entity Expert Group on Existing Network Codes, of which ESB Networks is vice-chair.	In person	Q3 2025	EU DSO Entity Expert Group members