

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2025****Area of Engagement:** ESB Networks attending upcoming conferences

Pathway Title	Objective	Mechanism	Timing	Audience
Solar Ireland Conference 2025	ESB Networks is attending at and engaging with stakeholders at the Solar Ireland annual conference which brings together industry leaders, policymakers, public sector representatives, experts and stakeholders in the energy sector to discuss the issues and next steps in the renewable solar energy sector.	Conference	02 October 2025	Industry leaders, policymakers, public sector representatives, experts and stakeholders
Energy Transition Summit	ESB Networks is attending at and engaging with stakeholders at the Energy Transition Summit which brings together policy makers, industry leaders, innovators, academics and community stakeholders to chart a course toward a sustainable energy future for Ireland. 2025 focus is on real-world solutions, inclusive policy and technological innovation and services as a platform for collaboration, investment and knowledge exchange.	Conference	15 October 2025	Industry
Wind Energy Expo Ireland 2025	ESB Networks is attending at and engaging with stakeholders at the Wind Energy Expo 2025 Ireland Conference. This two day large scale event, brings together the key players in the global renewable energy supply chain with the Irish leaders, businesses and innovators that are driving our own energy transformation.	Conference	22 and 23 October 2025	Leaders, businesses and innovators

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SEAI Industry Decarbonisation Conference 2025	ESB Networks is attending at and engaging with stakeholders at SEAI Industry Decarbonisation Conference 2025. Industry has a major role to play in delivering on Ireland's emission reduction targets. This event will explore the changing business case for decarbonisation and the role of different technologies and renewable energy sources in providing solutions.	Conference	06 November 2025	Large industry, representatives from key government departments, energy and decarbonisations specialists, business representative bodies, and low carbon technology suppliers.
Electric Vehicle Summit & Expo	ESB Networks is attending at and engaging with stakeholders at the Electric Vehicle Summit & Expo. EV infrastructure and electric fleet event, with a focus on advancing infrastructure financing, installation and operability to meet EV demand.	Conference	19 November 2025	Industry and key stakeholders
Irish Wind Farmers Association Annual Conference 2025	ESB Networks is attending at and engaging with stakeholders at the IWFA annual conference which brings together industry leaders, policymakers, public sector representatives, experts and stakeholders in the energy sector to discuss the issues and next steps in the renewable energy sector.	Conference	27 November 2025	Industry leaders, policymakers, public sector representatives, experts and stakeholders.
Ireland Electrified Annual Conference 2025	ESB Networks is attending at and engaging with stakeholders at the Ireland Electrified Annual Conference 2025. Industry body working to develop new, practical and scalable ways to accelerate electrification of Ireland's energy systems.	Conference	04 December 2025	Industry

PATHWAYS TO ENGAGEMENT

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Area of Engagement: National Customer Contact Centre

Pathway Title	Objective	Mechanism	Timing	Audience
Electricity Suppliers, Customer Service Opportunities	To engage with Suppliers where opportunities arise for Customer Service. Examples include, erroneous customer contacts and process enhancement opportunities.	Biannual meetings	Q1 to Q4 2025	Suppliers
Contact Centre Accreditation Organisation	To engage with CCA and key members of the CCA via webinars, in person information sharing, with a view to identifying customer service best practice and trends/roadmaps, to stay current with latest thinking in customer service. This includes undertaking an annual accreditation audit.	Meetings and webinars	Monthly webinars 2025	CCA

Area of Engagement: Electrification

Pathway Title	Objective	Mechanism	Timing	Audience
ZEVI Assurance Board, Steering Group and Working Groups	Provide ongoing support and participation with ZEVI Assurance Board, Steering Group and Working Groups.	In person and MS Teams	Monthly/ Quarterly Q1 to Q4 2025	ZEVI and working groups
Meetings with national infrastructure stakeholders regarding electrification plans and projects with various governmental departments, TII, Irish Rail, LA'S, LDA, Uisce Éireann, Metrolink and others.	Provide ongoing support and participation with national infrastructure stakeholders for electrification including power requirements, AFIR, and AFPO (Alternative Fuel Programme Office).	MS Teams and face to face meetings	Quarterly Q1 to Q4 2025	Various national infrastructure stakeholders

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Pathway Title	Objective	Mechanism	Timing	Audience
Cork City Council Mission City Leadership Team	Participate in and provide ongoing support to Cork City Council Mission City and the associated electrification objectives.	MS Teams meetings and face to face	Approximately quarterly Q1 to Q4 2025	Cork City Council Mission City Leadership Team
EU Cities Mission - National Mirror Group	National Mirror Group to support the cities to ensure a national focus on the Mission and that the cities are fully supported in their ambition to decarbonise by 2030.	In person	Q4 2025	National Mirror Group comprising representatives from the cities, government departments, national agencies, regional assemblies, academia, business, and civil society
Direct one to one's with various Local Authorities	Provide support and engagement in a range of local initiatives.	MS Teams meetings and face to face	On-going 2025	Local Authorities
EVCAI (Electric Vehicle Charging Alliance of Ireland)	Industry body support.	Face to face	Q4 2025	Electric Vehicle Charging Alliance of Ireland
E.DSO e-mobility working groups	Bring peer utilities learnings and insights and develop solutions adapted to Irish context and needs of our customers and stakeholders.	In person and online	2025 - 2026	European including Irish DSO's e-mobility working groups, CPO's (charge point operators) and other key stakeholders

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Pathway Title	Objective	Mechanism	Timing	Audience
Innovation Panel	Provide a platform to enable open discussion and feedback with stakeholders from across all industry sectors on our innovation strategy, projects and activities.	Bi-annual meetings	Q4 2025	Industry

Area of Engagement: Renewables and Major Connections

Pathway Title	Objective	Mechanism	Timing	Audience
Small Scale Generation Connections	Supporting customers, consultants and key stakeholders to understand continued developments and improvements in our connections processes as we move trial processes to BAU.	Key customer/ stakeholder meetings	Monthly meetings 2025	DCEE/CRU/ SEAI/Renewable Industry
Strategic level quarterly meetings with WEI and ISEA	Knowledge sharing high level engagement opportunity on ESB Networks' business strategy and plans and gain renewable industry insights and feedback.	In person and MS Team quarterly meetings	Q1 to Q4 2025	WEI and ISEA
Renewable Energy Support Schemes	Monthly engagement with DCEE, EirGrid, and ESB Networks and also developed a dashboard to provide visibility to relevant stakeholders.	Electronic Data sharing	Monthly Q1 to Q4 2025	DCEE and EirGrid

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Pathway Title	Objective	Mechanism	Timing	Audience
Construction Safety Partnership Advisory Committee	Promote best practice of electricity safety in construction.	Quarterly meetings	Q1 to Q4 2025	Various stakeholders
Safety Committee	Discuss projects and safety.	Quarterly meetings	Q1 to Q4 2025	UK Utilities
Joint Utility Safety Forum	Share safety best practice and learnings across utilities.	Bi-annual meeting	Q1 and Q4 2025	Gas Networks Ireland, Uisce Éireann and Eir
CIF safety workshops	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes.	In person and virtual events (1 hour slot in a larger day)	On-going 2025	Construction Industry Federation
OPW Presentations	ESB Networks Electrical Awareness Talk in Ardee, Trim, Mullingar, Wexford and Dublin.	In person presentations	Q4 2025	Office of Public Works
GRET B Arboreturist Apprentice programme	ESB Networks Electrical Awareness Talk	In person - Galway	Q4 2025	GRET B
School Pack (Primary schools)	Promote electrical safety for school children	In person at primary schools	Q4 2025	Primary Schools
HSA Keep Safe (schools programme)	ESB Networks partnering with H.S.A. to present with multi-agency representatives including the Fire Service, An Garda Síochána, and Teagasc, directed at senior cycle primary schools (5th and 6th class pupils) focussing on electrical and community safety.	In person	Q4 2025	Multi agencies and local primary schools
E.DSO Safety Working Group	ESB Networks engaging on 3 focus areas: • Sharing information • Shared learning from incidents • Creation of safety culture	MS Teams and In person	Bi-monthly 2025	European System Operators
Joint Safety Committee	Discuss projects and learnings from safety incidents and safety initiatives from Interface Agreement.	In person/MS Teams	Q1 - Q4 2025	EirGrid

**PATHWAYS TO ENGAGEMENT****Current and planned ESB Networks meetings, forums, working groups, events and webinars, others in Q4 2025****Area of Engagement:** EirGrid and ESB Networks

Pathway Title	Objective	Mechanism	Timing	Audience
Joint ESB Networks and EirGrid Committees; > Network Delivery (NDC) > Maintenance Policy and Standards (MPSC) > Operational Services > Procurement Strategy > TSO and DSO > Health and Safety	Joint ESB Networks and EirGrid Committees providing oversight and governance on respective areas in addition to IA compliance.	Monthly in person and MS Teams	Q3 and Q4 2025	EirGrid and ESB Networks
Joint Programme Management Office (JPMO)	Joint Committee with EirGrid to provide oversight and governance on the Transmission Delivery Programme	Monthly In person and MS Teams	Ongoing in Q3 & Q4 2025	EirGrid and ESB Networks
Joint ESB Networks/ EirGrid Outage Transformation Programme meetings; > Project Board > Steering Group > Workstream Leads Group meetings	To provide joint governance and oversight on JOTP activities.	Monthly in person and on MS Teams	On-going in Q3 and Q4 2025	EirGrid and ESB Networks
Industry Governance Group	The Industry Governance Group (IGG) oversees the ongoing operation of the retail electricity market. RMDS acts as the secretariat for the IGG and associated sub-groups.	Alternating MS Teams and in person meetings	Monthly 2025	Industry Group members

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Pathway Title	Objective	Mechanism	Timing	Audience
Market Participant Survey 2025	'Market Participant Survey 2025' independently surveys all market participants in the Republic of Ireland Retail Energy Market to understand how Retail Market Services (RMS) can better deliver our service within the Retail Electricity market.	Surveys, in-depth interviews, independent report and presentation (Ipsos B&A)	Q3 and Q4 2025	Market participants (MP's)
Direct one-to-one's with market participants in Republic of Ireland	Provides opportunity, and ongoing support, for market participants to discuss any issues arising where ESB Networks will provide subject matter experts to address and discuss key issues.	Meetings (market participants and ESB Networks)	On-going initiative	Market participants
Retail Market Design Service	Ongoing engagement with market participants regarding retail electricity market.	Direct engagement and secretariat at industry governance group	Monthly 2025	Market participants
National Energy Demand Strategy (NEDS)	Attendance at CRU's NEDS Implementation Group.	Meetings	Quarterly 2025	NEDS members.
DCEE Storage & System Services Working Group	Attendance at the DCEE's Storage & System Services Working Group.	Meetings	Quarterly 2025	Working group members

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Pathway Title	Objective	Mechanism	Timing	Audience
National Network, Local Connections Programme - Advisory Council	Collaborate with industry on the adoption of proposed smart consumer energy technology standards (e.g. smart inverters and smart chargers) at a national level.	Quarterly meetings	Q1 to Q4 2025	Advisory Council members
National Network, Local Connections Programme - Bilaterals	Bilaterals with stakeholders who requested additional engagement with the programme has being initiated.	Bilateral meetings	Q3 to Q4 2025	Industry
Joint Systems Operator Programme	Provide an overview of the vision and principles of the DSO-TSO Operating Model High-Level Design, and how the future operating model will impact industry stakeholders.	Webinar	Q3 to Q4 2025	CRU and Industry
DMSO Blueprint and Roadmaps	Ongoing development of DMSO Blueprint and Roadmaps. Document published on website and feedback invited from stakeholders.	ESB Networks' website	On-going in 2025	Industry

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Area of Engagement: DMSO-Smart Metering

Pathway Title	Objective	Mechanism	Timing	Audience
Smart Metering Programme	Industry engagement: • Senior Steering Group • Industry Liaison Group (ILG) • Communications & Engagement Working Group (CEWG).	Conference calls	Monthly meetings 2025	CRU, DCEE, SEAI and electricity suppliers
	Working groups: • Smart Meter Technical Working Group • One-to-one engagement sessions with industry participants to support Phase 3 of the programme.	Ongoing meetings	Q1 to Q4 2025	Industry participants
	Customer engagement: • Direct communication – customers whose meter are scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries.	Letters/ information booklet / Written responses	On-going area by area in advance of local deployment. Q1 to Q4 2025	Customers whose meters are scheduled to be upgraded and individual customers.
	Public awareness & stakeholder engagement: • Awareness campaign via targeted media campaigns supported by updates on our website. • Available for briefings to national and local elected representatives and other stakeholders. • 2 million smart meters installed in homes and businesses across the country.	Multi-channel approach programme briefings	Q1 to Q4 2025	All
	Inform eligible stakeholders of the progress of the Meter Data Access Office	Webinar	Q4 2025	Suppliers, utilities, price comparison websites, energy management companies, EirGrid, Uisce Éireann, etc.

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Pathway Title	Objective	Mechanism	Timing	Audience
Regional Developer Days	Engagement with construction industry stakeholders to provide high level overview of connections process, safety overview, highlight ongoing Improvements in our customer offering and obtain feedback for future improvements.	In person events (six) and presentations	Q4 2025	Developers, consultants, IHBA, CIF, and Local Authorities
CIF workshops	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes and discuss LDA multi year work programme.	In person and virtual events	On-going 2025	Housing developers and the construction industry
Irish Home Builders Association (IHBA) workshops	Provides opportunity for ESB Networks to impart information on new connections, design and construction processes, and discuss LDA multi year work programme.	In person and virtual events	On-going 2025	Housing developers and the construction industry
IHBA EV Charging workshops	Provides opportunity for ESB Networks to impart information on EV charging infrastructure requirements and discuss feedback.	Meetings	On-going 2025	Housing developers and the construction industry
Customer Meetings	Provides opportunity for ESB Networks and individual customers to discuss work programme and construction issues.	In person, MS Teams, bi-laterals, email, on site and as required	On-going 2025	Numerous customers across retail, telecoms, developers and charging point operator customer categories

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Pathway Title	Objective	Mechanism	Timing	Audience
AA1000 Stakeholder Engagement Standard Update Review Committee	ESB Networks engaging with and providing feedback on the new proposed global stakeholder engagement standard update, due in 2027.	MS Teams	Q4 2025	International Review Committee members
Forestry	To engage with key industry partners on the Winter Resilience Plan.	In person, email, phone etc.	Q4 2025	IBEC, Department of Agriculture, Teagasc, Coillte, IFA, Social Economic and Environmental Forestry Association (SSFA) and other stakeholders.
	Engaging with DCEE on the Winter Resilience Plan.	MS Teams, in person, emails, phone	Q4 2025	DCEE
Distribution Code Review Panel (DCRP)	The Distribution Code is the set of rules that specifies the technical aspects and relationships between the DSO and all other users. The Distribution Code is kept under review and updated as required through the Distribution Code Review Panel (DCRP).	The DCRP meets quarterly and is chaired and coordinated by ESB Networks as the DSO	Q4 2025	CRU, EirGrid, Industry representatives
Pre-engagement and during the application process for Demand Customer & Customer meetings	Giving customers an opportunity to discuss programmes of development, timing and considerations pre making an application.	Customer meetings	Q4 2025	Customers
Land Activation Unit, Kildare County Council	ESB Networks attending to engage with different infrastructure stakeholders to align on infrastructure projects in Co Kildare	MS Teams	Q3 & Q4 2025	Kildare County Council, E&MP, EirGrid, ESB Networks